

Statement. If you received references with a PTO-1449 with the Information Disclosure Statement, please let us know, so that we may correct our records.

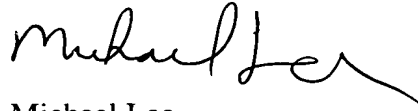
The Examiner requested documentation for "ControlShell™ version 6.0" and version 5.0. Enclosed are user manuals and a release note for the above-mentioned programs. The Applicants' attorney has not made copies of these documents. Therefore, if the Examiner cites any parts of these documents in an Official Action, then please send copies of the cited pages.

If the Examiner feels that a telephone conference would expedite allowance of this application, the Examiner is invited to call the undersigned at (831) 655-2300.

The Commissioner is authorized to charge any fees that may be due to our Deposit Account No. 50-0388 (REALP001).

Respectfully submitted,

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